

How To Receive HSA Distributions



1 Member goes to Provider (Doctor, Lab, Hospital, etc.) or Pharmacy for prescription drugs (Pharmacy requires up front payment)



2 If Provider, claim is sent to the insurance carrier



3 The insurance carrier adjusts claim and sends Explanation Of Benefits (EOB) to member and provider



4 Member can:

- 1) Request HSA distribution online
 - a) Request Veritas Health Systems, as Plan Service Provider (PSP), to certify qualified expenses
 - b) Self-certify qualified expenses
 - c) Request distribution for non-qualified expense
- 2) Fax request to Veritas for distribution of funds
- 3) Mail request to Veritas for distribution of funds



5 Veritas confirms eligibility, verifies qualified medical expense (if requested) and processes electronic funds transfer to member's personal checking or savings account



6 Plan member has access to Veritas Health Web Portal at www.veritascdh.com - click on Member Area to find online health tools and HSA balance/disbursement details